



## Luxury Cat Resort Boarding Release Agreement, Policies, and Fees

Thank you for giving us the honor of caring for your furry family member! We will make sure he/she feels loved, happy, and feels like Happy Paws Luxury Cat Resort is the “purrfect home-away-from-home!”

Enjoy your trip and know your kitty, our guest, is being loved and in the best of hands!

As the pet parent of my kitty/kitties:

\_\_\_\_\_ (kitty’s name(s)), I,

\_\_\_\_\_ (your name), give Happy Paws

Veterinary Hospital LLC permission to provide the necessary treatment to properly care for my kitty during his/her stay. In the event that HPVH team believes my kitty needs medical care, I understand that the staff will attempt to reach the contacts listed below, but regardless of whether I (and the emergency contacts listed below) are reachable, HPVH has permission to not delay and to proceed with getting my kitty the necessary exam, diagnostics, and treatment needed in my absence. I agree to incur the cost of any medical attention provided for my kitty. HPVH is a one doctor practice at this time. In the unlikely event that our doctor is unavailable to provide this care at HPVH, I give HPVH permission to seek timely medical attention for my kitty elsewhere. HPVH will contact any veterinarians listed below, however, if the veterinarian(s) listed below are not available in a timely manner, I give HPVH’s team permission to seek medical attention for my kitty where HPVH sees fit.

Initials \_\_\_\_\_

At Happy Paws Luxury Cat Resort, we always want to ensure our kitty guests are eating well, urinating at least every 12 hours, and having a bowel movement every 24 hours. In the event that my kitty is not a good consistent eater, is not urinating regularly, or defecating regularly, I agree to the cost of a veterinary exam, when indicated, and/or but not limited to: the cost of extra yummy/special food items, and/or medications to help stimulate appetite (usually transdermal mirataz), and/or SQ fluids if indicated to help support my kitty so he or she starts eating, urinating, and having regular bowel movement.

Initials \_\_\_\_\_

All new kitty guests who have not been to Happy Paws Veterinary Hospital LLC are required to Establish Care (Exam cost is \$86) with our veterinarian either prior to boarding or during his/her stay. To Establish Care, all medical records are required in advance. For returning patients/guests, a

veterinary exam is required every 6 months, however, if a patient/guest has a medical condition (such as kidney disease, hyperthyroidism, diabetes), an updated exam may be needed more often than every 6 months so that we can ensure we are taking the best possible care of your sweet kitty!

Initials \_\_\_\_\_

Super sad question unfortunately required by regulatory PACFA for all pet resorts in Colorado to ask: In the very very VERY unlikely event that pet should pass away while in our care, pet will be held at veterinary facility until family returns for pet parents to decide best plan for their sweet baby's remains.

Initials \_\_\_\_\_

### Vaccine/Testing Requirements:

FVRCP and Rabies

- Our feline Rabies vaccines are PureVax made by Merial- very safe.
- Our FVRCP- we carry nose drops and a number of other very safe variations. Our veterinarian can help determine the best vaccine for your kitty based on their exam.

A fecal parasite test within 1 year

Initials \_\_\_\_\_

### Health & Vaccine Requirements Initials \_\_\_\_\_

- **New Guests:** Must have an "Establish Care" exam (\$86) before or during their stay.
- **Returning Guests:** Must have had a veterinary exam within the last **6 months** by HPVH
- **Mandatory Records:** You must provide proof of updated **FVRCP** and **Rabies** vaccinations, plus a negative **fecal test** from within the last year. Our veterinarian can help determine the best vaccines for your kitty based on their exam and we can complete all of these services prior to boarding.

### Logistics & Fees

- **Late/No-Show Fee:** Showing up outside your scheduled window may result in a long wait and a **\$50 fee.** Initials \_\_\_\_\_
  - In the event you need to reschedule your check-in or check-out appointment, please reach out well in advance either via text or phone to reschedule and find out what times we have available 720-520- 2412. Please bear in mind, we likely cannot accommodate last minute reschedule requests that interrupt our appointment and surgery schedule.
- **Paperwork:** This form must be completed and returned *before* your reservation is finalized. Exact pick up time and extras can be decided at drop off, however, all other known information needs to be filled out ahead of time: Medications, feeding instructions, duration of stay, and the level of boarding. Initials \_\_\_\_\_
- **Litter Box Fee (per stay):** \$25 for 1 box (1 cat) | \$45 for 2 boxes (2 cats or cats with "potty problems"). **Please indicate how many boxes your cat(s) will need: \_\_\_\_\_**
- **Room Change Fee: \$25** (Applied if a guest is moved to a different suite or condo during their

stay at the owner's request or for guest comfort) Initials \_\_\_\_\_

- **Personal Items:** I understand, should I choose to bring belongings from home, belongings may be soiled, damaged or lost. Guests always have a comfy bed and toys supplied by Happy Paws Luxury Cat Resort. If personal belongings require being laundered, I understand that there is a **\$8.00 laundry fee** every time an item is washed. Damage to belongings can occur when items are washed. We ask that pet parents do not supply bowls because it is impossible to keep track of bowls when cleaning them twice a day. We have cute bowls your kitty will love!

Initials \_\_\_\_\_

## Happy Paws Luxury Cat Resort Fees

***We count nights like a hotel, guests are charged per night regardless of when guests check in.***

- **Appointments:** Drop-offs and pick-ups must be scheduled (15-minute slots) between 8:45 am and 4:45 pm, M-F. Initials \_\_\_\_\_
  - **Checkout Fees:** \***Before 12pm:** No charge.
    - **12pm – 5pm:** Half-day fee.
    - **After 5pm:** Full-night fee.
  - **After-Hours (Pre-approval & Pre-payment in full required):**
    - **Standard:** \$95 fee + boarding until next business day.
    - **Holiday:** \$130 fee (case-by-case basis).
    - *Note: Failure to prepay or complete paperwork results in the after-hours fee plus full weekend boarding charges regardless of pick/drop off day.*
      - *This drop off/pick up must also occur within the normal hours that our caretaking staff are in office.*
      - **Pre-approved Weekend Pick-Up:** *Our facility is closed and locked on weekends. For scheduled weekend pick-ups, please **text 720-807-7083** upon arrival.*
      - *Our staff is available and on call within a **10-minute window** before or after your scheduled time. If you arrive early or late, our team must return to their caretaking duties, which may result in a longer wait for assistance.*
- For emergency evening check in or check out – please ask for rates/fees.

Initials \_\_\_\_\_

## Arrival & Departure Details

- **Check-In Date:** \_\_\_\_\_ **Estimated Time:** \_\_\_\_\_
- **Check-Out Date:** \_\_\_\_\_ **Estimated Time:** \_\_\_\_\_

1. Nightly Hotel Rates: **Please mark the package you'd like for your kitties stay:**

Package	1 Cat	2 Cats	3 Cats	Key Includes
<input type="checkbox"/> <b>V.I.P. Suite</b>	\$60.00	\$78.75	\$94.50	Window view, water fountain, daily Snuggle/Play time (Guest preference), catnip every morning, play tree, and most medication administration
<input type="checkbox"/> <b>Luxury Suite</b>	\$52.50	\$68.25	\$84.00	Play tree, twice daily room service, daily catnip. <b>(Healthy kitties only)</b>
<input type="checkbox"/> <b>Economy Condo</b>	\$42.00	\$57.75	N/A	Twice daily room service and daily catnip. Kitty Condos are small compared to the full room options above, but are still a peaceful place to relax with a bedroom loft, litterbox room, and a living room. This is what most other facilities offer for all cats. <b>7-night max. Requires "2 extras" every 3 nights. (Healthy kitties only)</b>

Spice up your kitty's stay by adding some fun to their stay from the menu below.

2. I understand that the above boarding levels and fees are for healthy kitties with few to no medications needed during their stay. Medication administration fees vary depending on the type of medication and how much additional specialty care is needed. Kitties with chronic conditions needing more supervision and supportive care than healthy kitties. Conditions such as, but not limited to diabetes and kidney disease are subject to a higher nightly rate. Please check with our team for more information.

**Initials** \_\_\_\_\_

3. Please review medications your kitty needs with our staff and staff will let you know the cost for medication administration per day.

4. Payment: **Initials** \_\_\_\_\_

- **Boarding Fees** are payable 50% at check in and 50% at pick up.
- For **Holiday Boarding** we require \$100 non-refundable deposit at the time of booking (which will be applied towards the total boarding fees).
- **Long Term Stay Plans:** Pre-payment in full for long term boarding packages- ask us for

rates

**5. Happy Paws Luxury Cat Resort Add on Services:** Please mark any you'd like to add and quantity

- \$14.70 Kitty Play Time x \_\_\_\_\_ Days
- \$14.70 Kitty Laser Tag x \_\_\_\_\_ Days
- \$4.41/day Felaway Mister x \_\_\_\_\_ Days
- \$4.20/day Cat-date Video to the Parents x \_\_\_\_\_ Days
- \$10.50/day Webcam x \_\_\_\_\_ Days
- \$8.40/day Electric Fireplace x \_\_\_\_\_ Days
- \$11.02-\$22.05 Preening (One time brush out)
- \$14.70 Snuggle love (10 minutes of being held/pet and talked to) x \_\_\_\_\_
- \$5.51 Tuna Snack x \_\_\_\_\_ Days
- \$23.10 Pedicure
- \$18.90 Ear Cleaning
- \$82 Exam
- \$37.80/\$48.30 Anal Glands/Anal Glands w Sanitary Trim
- \$132.82 Shave Down (Exam and reversible sedation may be required)

Primary Contact:

Name: \_\_\_\_\_ Phone: \_\_\_\_\_

Emergency Contact Name: \_\_\_\_\_

Phone: \_\_\_\_\_

Back up General Practice Veterinarian Preference: \_\_\_\_\_

Preferred After Hours Emergency Practice: \_\_\_\_\_

1. Please describe your kitty's personality.

2. Is your kitty a good eater?

• What food do you feed your kitty?

• What are feeding instructions?

• Has your kitty had breakfast or dinner? (Dependent on drop off)

3. Is your kitty social or a "hider"?

4. Can your kitty be aggressive?

5. Has your kitty ever had a seizure?

6. Does your kitty have any medical concerns such as: chronic pain, kidney disease, urinary problems, diarrhea, respiratory, cardiac issues and/or skin allergies?

7. Is your kitty on any medication(s)?

- If yes, what are the instructions for the medication(s)?

8. Are you bringing any “use if needed medication”?

9. Please list any family member or friends who have permission to check-in or check-out your kitty.

10. Please list any vets your kitty has seen.

Thank you for entrusting us with the care of your sweet angel! We will provide the best of care!! Dr. JJ Wellman and Happy Paws Luxury Cat Resort Staff!