



Luxury Cat Resort Boarding Release Agreement, Policies, and Fees

Thank you for giving us the honor of caring for your furry family member! We will make sure he/she feels loved, happy, and feels like Happy Paws Luxury Cat Resort is the "purrfect home-away-from-home!"

Enjoy your trip and know your kitty, our guest, is being loved and in the best of hands!

As the pet parent of my kitty/kitties:

_____ (kitty's name),

I, _____ (your name),

give Happy Paws Veterinary Hospital LLC permission to provide the necessary treatment to properly care for my kitty during his/her stay. In the event that HPVH team believes my kitty needs medical care, I understand that the staff will attempt to reach the contacts listed below, but regardless of whether I (and the emergency contacts listed below) are reachable, HPVH has permission to not delay and to proceed with getting my kitty the necessary exam, diagnostics, and treatment needed in my absence. I agree to incur the cost of any medical attention provided for my kitty. HPVH is a one doctor practice at this time. In the unlikely event that our doctor is unavailable to provide this care at HPVH, I give HPVH permission to seek timely medical attention for my kitty elsewhere. HPVH will contact any veterinarians listed below, however, if the veterinarian(s) listed below are not available in a timely manner, I give HPVH's team permission to seek medical attention for my kitty where HPVH sees fit.

Initials _____

At Happy Paws Luxury Cat Resort, we always want to ensure our kitty guests are eating well, urinating at least every 12 hours, and having a bowel movement every 24 hours. In the event that my kitty is not a good consistent eater, is not urinating regularly, or defecating regularly, I agree to the cost of a veterinary exam, when indicated, and/or but not limited to: the cost of extra yummy/special food items, and/or medications to help stimulate appetite (usually transdermal mirataz), and/or SQ fluids if indicated to help support my kitty so he or she starts eating, urinating, and having regular bowel movements.

Initials _____

All new kitty guests who have not been to Happy Paws Veterinary Hospital LLC are required to Establish Care (Exam cost is \$72) with our veterinarian either prior to boarding or during his/her stay.

To Establish Care, all medical records are required in advance. For returning patients/guests, a veterinary exam is required every 6 months, however, if a patient/guest has a medical condition (such as kidney disease, hyperthyroidism, diabetes), an updated exam may be needed more often than every 6 months so that we can ensure we are taking the best possible care of your sweet kitty!

Initials _____

Vaccine Requirements:

FVRCP and Rabies

- Our feline Rabies vaccines are "PureVax" made by Merial- very safe.
- Our FVRCP- we carry nose drops and a number of other very safe variations. Our veterinarian can help determine best vaccine for your kitty based on their exam.

Initials _____

Check-in and Check-out appointments:

We are a busy veterinary hospital, therefore, we require 15 minute appointments to be scheduled in advance for all cat hotel check-ins and check-outs between the hours of 8:30am and 5pm Monday-Friday at a time that does not interrupt our veterinary appointments and surgery schedule. In the event you need to reschedule your check-in or check-out appointment, please reach out well in advance either via text or phone to reschedule and find out what times we have available 720-520-2412. Please bear in mind, we likely cannot accommodate last minute reschedule requests that interrupt our appointment and surgery schedule.

- My kitty's Check-out appointment has been scheduled for
 - Date _____
 - Time _____
 - by HPVH team member _____
- I understand that if I show up outside of my scheduled appointment window, I may be asked to come back at the scheduled time, if not, there may be a significant wait and an additional fee of 50\$ will be applied to my account.

Initials _____

I understand, should I choose to bring belongings from home, belongings may be soiled, damaged or lost. Guests always have a comfy bed and toys supplied by Happy Paws Luxury Cat Resort. If personal belongings require being laundered, I understand that there is a \$5.00 laundry fee every time an item is washed. Damage to belongings can occur when items are washed. We ask that pet parents not supply bowls because it is impossible to keep track of bowls when cleaning them twice a day. We have cute bowls your kitty will love!

Initials _____

Belongings:

1. _____
2. _____

3. _____

Name: _____ Tele: _____

Best way to communicate:

- Phone
 Text
 Email

Emergency Contact Name: _____

Telephone: _____

Back up General Practice Veterinarian Preference: _____

Preferred After Hours Emergency Practice: _____

Happy Paws Luxury Cat Resort Fees

- Nightly Hotel Rates: **Please mark the package you'd like for your kitties stay:**
 - V.I.P Suite:** \$55/night for 1 kitty, \$70/night for 2 kitties, \$85/night for 3 kitties- includes room service, most medication administration, daily *Snuggle Love Time or Daily Play Time (Guest preference)*, catnip every morning, a water fountain, play tree, and a room with a window view.
 - Luxury Suite (for healthy kitty guests):** \$45/night for 1 kitty, \$60/night for 2 kitties, and \$75/night for 3 kitties~ includes room service, cat nip every morning, a water fountain, and a play tree.
 - Kitty Condo Economy (for healthy kitty guests):** \$35/night for 1 Kitty in one condo and \$50/night for 2 kitties sharing two connected condos. Room service twice a day and catnip to start the day off right! Kitty Condos are small compared to the full room options above, but are still a peaceful place to relax with a bedroom loft, litterbox room, and a living room. This is what most other facilities offer for all cats. Our condos are located in our feline only Luxury Cat Resort so there is no exposure to doggie chaos. **With Condo boarding, we do require "2 extras" be added for every 3 nights of boarding to make sure all kitties get some sort of extra love!** Spice up your kitty's stay by adding some fun to their stay from below menu. Maximum nights for Economy Condo boarding is 7 nights.
- We count nights like a hotel, guests are charged per night regardless of when guests check in. There is no charge for the day guest checks out if it is before noon. Guests checking out after 12:00pm Monday- Friday, are charged for a half day (or ½ of the night fee). If guest checks out after 5pm, guest will be charged for a whole day (or full night fee).
- Happy Cat Hotel Reception Hours (15 minute check-in and check-out appointments required)
Reception Hours: **Monday- Friday 8:30am-5pm**
At this time, **AFTER HOURS**, emergency pick-up and drop-off appointments outside of normal business hours (excluding holidays) can sometimes be arranged in advance.

- i. Total invoice is prepaid
- ii. If time/date approved by management in advance.
The "non-holiday after hours emergency pick-up or drop-off fee" is \$90 added plus additional charge for the stay until the next business day (Monday-Friday) pick-up. (ie. Kitty picked up on Saturday will be charge \$90 plus boarding till Monday morning)
- iii. Manager consideration and approval required in advance.

For Holidays and emergency evening check in or check out – please ask for rates/fees.

4. Payment:

- **Boarding Fees** are payable 50% at check in and 50% at pick up.
- For **Holiday Boarding** we require \$100 non-refundable deposit at the time of booking (which will be applied towards boarding fee).
- For **First Time Guests**, we require medical records and a non-refundable \$50 deposit (which will be applied towards exam fee) at the time of booking.
- **Long Term Stay Plans:** Prepayment in full for long term boarding packages, 5% for 30 days, 10% for 60 days, 15% for 90 days, and 20% for 120 days.

5. More Fee Info:

- Room Change Fee \$20

6. Happy Paws Luxury Cat Resort Add on Services: Please mark any you'd like to add and quantity

- | | | |
|--------------------------|---------|---------------------------------------------------------------|
| <input type="checkbox"/> | \$14 | Kitty Play Time x _____ Days |
| <input type="checkbox"/> | \$14 | Kitty Laser Tag x _____ Days |
| <input type="checkbox"/> | \$4/day | Felaway Mister x _____ Days |
| <input type="checkbox"/> | \$4/day | Cat-date Video to the Parents x _____ Days |
| <input type="checkbox"/> | \$8/day | Webcam x _____ Days per user. Minimum of 3 days. |
| <input type="checkbox"/> | \$8/day | Electric Fireplace x _____ Days |
| <input type="checkbox"/> | \$10-20 | Preening (Brush out) |
| <input type="checkbox"/> | \$14 | Snuggle love (10 minutes of being held and talked to) x _____ |
| <input type="checkbox"/> | \$5 | Tuna Snack x _____ |
| <input type="checkbox"/> | \$19 | Pedicure |
| <input type="checkbox"/> | \$14 | Ear Cleaning |
| <input type="checkbox"/> | \$72 | Exam |
| <input type="checkbox"/> | \$115 | Shave Down (Exam and reversible sedation may be required) |

7. Medication administration fees- Please review medications your kitty needs with our staff and staff will let you know cost for medication administration per day.

Questions:

1. Please describe your kitty's personality.

2. Is your kitty a good eater?
 - What food do you feed your kitty?
 - What are feeding instructions?
 - Has your kitty had breakfast or dinner? (Dependent on drop off)
3. Is your kitty social or a "hider"?
4. Can your kitty be aggressive?
5. Has your kitty ever had a seizure?
6. Does your kitty have any medical concerns such as: chronic pain, kidney disease, urinary problems, diarrhea, respiratory, cardiac issues and/or skin allergies?
7. Is your kitty on any medication(s)?
 - If yes, what are the instructions for the medication(s)?
8. Are you bringing any "use if needed medication"?
9. Please list any family member or friends who have permission to check-in or check-out your kitty.
10. Please list any vets your kitty has seen.

Thank you for entrusting us with the care of your sweet angel!
We will provide the best of care!! Dr. JJ Wellman and Happy Paws Luxury Cat Resort Staff!